

Carl Arriola
13366 N. 4th Ave.
Boise, ID 83714

July 29, 2007

RE: Letter of Recommendation, D&R Residential Drainage Systems

To Whom It May Concern:

My family had a serious water issue in our crawl space. This was not uncommon in our area as many of our neighbors have experienced similar issues. We wanted our crawl space water issues resolved and searched for the right company to permanently fix it.

After considering several contractors, we selected Dan Flynn and D&R Systems. A couple of days into the job, Dan identified that the issues were severe as we have a spring under our home. Dan's team took the time to completely dry out the crawl space and then put in place the system. They still completed the job within the original cost estimate.

Throughout this project, Dan and his team were excellent at communicating with us about the status of the work. They were respectful and friendly with my family and they cleaned up each day.

Dan Flynn understands what it means to take care of his customer. His team did a great job; we got our problem fixed and we felt that we received great value from D&R Residential Drainage Systems.

Sincerely,

Carl Arriola
Cell (208) 514-7525